

Dezso (Dan) Vastag Jr.
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March 27, 2009

RE: 51370, Patient Perception of Care Survey (Patient Name: Hazel Vastag)

To the Staff at Carolinas Specialty Hospital:

The Vastag family was extremely impressed with the quality of care and the professional staff of Carolinas Specialty Hospital (CSH). The compassionate attention to mom's treatment was evident from our very first meeting with Dr Okoli. Dr. Okoli is a great ambassador for CSH. He was always very kind to my mom and family. He took extra time to make sure our questions were fully answered. We were confident that my mom was well cared for under Dr. Okoli's attention.

The CSH respiratory team did a fantastic job with mom. She came in on a respirator and was weaned off of it within days of being admitted to CSH. The physical therapy team (mainly Travis and Meghan) did excellent work as well.

Her nursing team was also superb! Mom's physical condition was poor, but the CSH nursing staff did a great job getting mom healthy and strong. Her good care was not limited to just the daytime shift either; CSH night team did a great job as well.

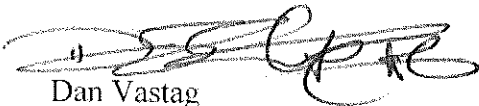
Her room was very well kept and stocked by your prompt and courteous custodial staff. This may seem like a small thing that was very well noted by our family.

I would be remiss to not mention the speech therapy team. Though the entire team was excellent, Wren stood out to us for her outstanding care and compassion.

CSH enabled my mother to move on to a rehabilitation center with the strength and confidence to continue recovery. Thank you!

I would highly recommend CSH to anyone that is in the need for long term acute care.

Sincerely,


Dan Vastag